Washington State · Office of the
Chief Information Officer

OCIO 21-23 Biennium IT Decision Package Initial Funding Recommendation Report

Authorized by RCW 43.88.092 and 43.105.240

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Introduction: Navigating this document

The Office of the Chief Information Officer (OCIO) is required by RCW 43.88.092 to "evaluate proposed information technology budget requests and establish priority rankings of the proposals." Additionally, RCW 43.105.240 states "the office shall submit recommendations for funding all or part of these requests to the director of financial management."

This document provides both a priority ranking of proposed decision packages and a funding recommendation for information technology (IT) budget requests for the FY21-23 biennial budget.

Information on decision packages (DPs) prioritization is included in the Background and Methodology section along with a brief overview of the OCIO process. The ranked list of DPs is in the table of contents, organized from the top-scoring DP to the bottom scoring DP. The table of contents also includes the OCIO's funding recommendation for each DP and the requested IT biennial budget for the package. Details about the types of funding recommendations is in the Background and Methodology section.

Additionally, DPs are grouped in subheadings by function of government, the agency proposing the package, and the DP themselves for quick reference.

Background and Methodology

Screening DPs for prioritization

The OCIO identified 85 DPs with an IT component. These IT DPs completed an IT addendum. Responses in the Addendum provide a view into:

- Proposed investments that may include administrative and/or financial systems for evaluation of overlap with One Washington or other centrally managed, enterprise systems. Projects must be approved by the OCIO and OFM to move forward.
- Proposed investments in equipment or facilities in any agency data center. These investments would require policy waivers if valid or would have a "do not fund' recommendation
- Projects proposed by Health and Human Services (HHS) Coalition agencies. This ensures that HHS governance processes have screened the submissions. Proposed investments not screened or not endorsed as part of that process would have a 'do not fund' recommendation.

Finally, the IT Addendum contains questions used to identify IT DPs for prioritization. IT DPs that answered No to each of these questions are not reviewed and prioritized:

- Does the decision package fund the acquisition or expansion of computer hardware capacity?
- Does the decision package fund the development or acquisition of a new or enhanced software solution or service?

- o Do you expect the proposed solution to exchange information with AFRS or the One Washington solution?
- o Does the investment renew or procure facial recognition service?
- Does the decision package fund the continuation of a project that is, or will be, under OCIO oversight?

Based on these responses, a total of 15 IT DPs were not reviewed for prioritization.

Additionally, several DPs specific to M365 licensing or licensing upgrades were not prioritized but are referenced within the report.

The remaining 67 decision packages involved IT projects or other investments that warranted prioritization.

In October 2020, the OCIO completed an analysis of DPs with an IT component submitted on or before the Office of Financial Management's (OFM) budget submittal deadline of September 16. This initial report provides the result of that analysis.

The OCIO will work with the OFM to identify any IT DPs submitted after the deadline or otherwise missed. These additional DPs will be included in the final report provided to the Legislature soon after the release of the Governor's budget.

DP prioritization criteria and process

The criteria used to evaluate and prioritize proposed investments is broken into three major categories: Agency Readiness, Technical Alignment, and Business Alignment. Each criterion listed in Figure 1 below corresponds to a question in the IT Addendum. The criterion is based on industry best practice, statewide technology policy and strategy, and lessons learned from prior state projects.

Figure 1 – IT Decision Package evaluation criteria

Agency Readiness	Technical Alignment	Business Alignment
Due diligence	Strategic alignment	Business driven technology
Governance and management	Technical alignment	Measurable business outcomes
Planning and readiness	Reuse and interoperability	

In prior years, both the categories and the criteria within the categories were weighted. An analysis indicated that the impact and benefits of weighted scoring did not align with the workload to obtain the weights from the four separate constituency groups (the Technology Services Board, representative agency Deputy Directors and representative agency Chief Information Officers and OCIO staff).

This year, each criterion was assigned equal weight: 12.5% of the final score. From a category perspective, the agency readiness and technical assessment categories each account for 37.5% of the total score while the business alignment category accounts for 25% of the score.

Each proposed investment was separately assessed for urgency.

Urgency				
Level 4	Level 3	Level 2	Level 1	Level 0
Investment addresses a currently unmet, time sensitive legal mandate or addresses audit findings. Or Proposed investment continues a project already underway and not anticipated to be at a logical stopping point at the end of the biennium.	Investment addresses imminent failure of a system or infrastructure and will assuage that issue.	Investment addresses an agency's technical debt of aging systems and provides an opportunity for modernization.	Investment provides an opportunity to improve services but does not introduce new capability or address imminent risks.	No response provided

The ranked list notes the urgency level assigned to each DP based on the content and Addendum.

Microsoft M365 Licensing

Several agencies submitted DPs to fund core M365 licensing investments. The OCIO strongly recommends against these investments on an agency by agency basis. An enterprise approach is required to get the best value for the state, enhance our security posture, and align with the State IT roadmap.

WaTech is pursuing an enterprise approach to M365 licensing at the G5 level. This will provide the most utility to individual agencies and the state. Work is underway with Microsoft and OFM, in consultation with the Department of Enterprise Services to enhance the master agreement.

Cost offsets are likely to occur with the adoption of technologies enabled by M365 licensing. These include but are not limited to:

- Savings associated with migration from the current on-premise services such as: Email, the associate mail archive (Vault) solution, Secure Email, Skype, and SharePoint that must retire by June 2022;
- Adoption of Teams based telephony which provides a significant cost savings over traditional landlines and call management systems;
- Reduction or elimination of on-premise based storage for personal storage and for duplicative collaboration tools;
- Adoption of a standard suite of security tools which will improve the state's security posture overall.

This includes the following decision packages that otherwise would have been scored for prioritization:

- Department of Services for the Blind – MS Cloud Integration Project
- Office of Administrative Hearings – Microsoft O365 Software Licenses
- Department of Corrections – Advanced eDiscovery
- A portion of Department of Corrections – Equipment Maintenance and Software
- A portion of Department of Fish and Wildlife – Equipment Maintenance and Software
- Potentially a portion of Department of Transportation Software License Costs

The funding concern does not extend to agency investment proposals for optional use products or services beyond the core M365 licenses. This would include things like server licensing, Dynamics 365 licensing, Power Platform or Azure cloud hosting investments.

Funding Recommendations

The OCIO made four types of funding recommendations surrounding these DPs. While a high score in the ranked list likely indicates a funding recommendation, this is not a hard and fast rule. Conversely, low scores do not automatically indicate a "do not fund" recommendation. The types of funding recommendations are defined in the list below:

- **Fully Fund as Written:** The agency has demonstrated adequate project planning in the DP narrative. The OCIO takes no issue with the project plan as proposed and it is likely to succeed if it is funded as written.

- **Fund with Considerations:** The DP contains most factors for success but may be lacking in key areas. DPs which received this type of recommendation fit into roughly two categories: 1) packages that are lacking sufficient funding in key areas, such as external quality assurance or project management, and 2) packages that require additional detail to evaluate or would benefit from more project planning in the time leading up to securing funding. The OCIO still feels that these packages can succeed, but they need additional resources or planning to ensure success.

- **Partially Fund:** Packages with this recommendation have portions that can be easily implemented if funding is secured, or a smaller, more incremental approach has been recommended for funding.

- **Do Not Fund as Written:** Packages with this recommendation lack appropriate detail in the request to be successful or are proposing something so strategically misaligned that the OCIO cannot recommend funding them as they are written.

Within a DP's funding recommendation, the OCIO may include comments on how well an agency addressed these evaluation factors. The office also provides any thoughts or concerns it may have about a proposal.

Gated Funding Recommendations

The OCIO made three types of recommendations for Gated funding surrounding these DPs.

- **Yes:** This investment is likely to benefit from the oversight process and a gated funding approach. These kinds of investments are generally projects such as feasibility or implementation efforts. These efforts tend to be higher cost and longer duration and generally moderate to high risk.

- **No:** This investment appears to be low risk and not otherwise likely to fall under oversight or where the value of gated funding and oversight is unlikely to offset the associated administrative overhead. Investments in this category tend to be one-time investments or short duration investments in existing systems or technologies.

- **Partially Gated:** Some decision packages bundled different types of investments together. The recommendation for partial gating is used where only a portion of the DP seems to be at a risk level that it would benefit from gated funding and associated oversight.

Ranked List

Agency Name and DP	Score	Overall Ranking	Funding Recommendation	Requested Budget	Urgency Score	Gated Funding Recommendation
DOT - Capital System Replacement (CSR)	0.850	1	Fully Fund as Written	-	Level 3	Yes
DOH - Update HELMS Funding	0.847	2	Fully Fund as Written	15,028,000	Level 4	Yes
DFW - Police RMS Project Completion	0.841	3	Fully Fund as Written	1,004,000	Level 4	Partial
WSP - Dedicated Data Network	0.838	4	Fully Fund as Written	307,000	Level 4	Partial
ELUHO - Case Management/GMHB Indexing	0.806	5	Fully Fund as Written	1,440,000	Level 3	Yes
DSHS - Modern Integrated Eligibility	0.800	6	Fund with Considerations	18,583,000	Level 2	Yes
DRS - CORE: Pension Admin Modernization	0.800	7	Fully Fund as Written	6,238,000	Level 2	Yes
DOL - DOL.wa.gov Accessibility&Usability	0.797	8	Fully Fund as Written	3,193,000	Level 2	Yes
HUM - Case Mgmt Database Modernization	0.794	9	Fully Fund as Written	1,727,000	Level 2	Yes
ECY - eHub System Support & Licensing	0.791	10	Fully Fund as Written	998,000	Level 4	Partial
DOT - Tolling Cust Svc Center (Reapprop)	0.775	11	Fully Fund as Written	4,000,000	Level 4	Yes
OMWBE - Business Diversity Mgmt System	0.766	12	Fully Fund as Written	1,862,000	Level 3	Partial
LCB - Modernization of Regulatory Systems	0.763	13	Fully Fund as Written	7,004,000	Level 4	Partial
DOL - Driver Legislation Changes	0.762	14	Fully Fund as Written	343,000	Level 2	No
BVFFRO - Operating Costs/Proposed Cap Proj	0.756	15	Fund with Considerations	3,930,000	Level 3	Yes
WSP - LMR System Upgrade Agreement	0.750	16	Fully Fund as Written	1,422,000	Level 4	Partial
DFW - Coastal and Freshwater Monitoring	0.750	17	Fully Fund as Written	2,532,000	Level 2	No
DOT - Propel/WSDOT Support of OneWA	0.747	18	Fully Fund as Written	9,863,000	Level 3	Yes
DOL - Driver Licensing OnLine Enhancement	0.731	19	Fully Fund as Written	515,000	Level 2	No
EWH - Modernize Legacy Software	0.719	20	Fund with Considerations	180,000	Level 3	Yes
ESD - Long-Term Services and Support	0.716	21	Fully Fund as Written	30,998,000	Level 3	Partial
DCYF - NEICE Electronic Interstate System	0.709	22	Fully Fund as Written	408,000	Level 2	No

CRGC - ACCESS Database Replacement Project	0.706	23	Fully Fund as Written	425,000	Level 2	Yes
DOH - Maintain Core Public Health Data	0.706	24	Fully Fund as Written	22,361,000	Level 3	No
LNI - Workers Comp Systems Modernization	0.697	25	Fund with Considerations	44,926,000	Level 2	Yes
DOR - UCP System Replacement	0.681	26	Fully Fund as Written	1,741,000	Level 4	Partial
LCB - SMP Maintenance and Operations	0.681	27	Fully Fund as Written	4,117,000	Level 4	No
DOL - Equipment Maintenance and Software	0.672	28	Fully Fund as Written	3,989,000	Level 2	No
DOH - COVID-19: Administer Vaccines	0.666	29	Fully Fund as Written	9,580,000	Level 4	No
ESD - Disaster Recover COOP	0.650	30	Fully Fund as Written	2,724,000	Level 4	Partial
LNI - Provider Credentialing	0.647	31	Fund with Considerations	4,600,000	Level 4	Yes
WSP - LMR System Strategic Plan	0.647	32	Fully Fund as Written	498,000	Level 2	No
DOC - Education Modernization	0.619	33	Fully Fund as Written	3,281,000	Level 3	No
DCYF - FFPSA Plan Implementation	0.609	34	Fund with Considerations	5,783,000	Level 3	Yes
WSHS - Cloud Maintenance	0.609	35	Fully Fund as Written	156,000	Level 4	Partial
DRS - Reduce Use of Last 4 of SSN	0.597	36	Fund with Considerations	181,000	Level 2	No
WSP - LMR Radio Standard Replacement	0.594	37	Fully Fund as Written	3,673,000	Level 2	No
LNI - Conveyance Management System	0.588	38	Fund with Considerations	982,000	Level 2	Yes
DOC - Move Kiosks off SGN	0.584	39	Fund with Considerations	960,000	Level 3	No
DFW - Equipment Maintenance and Software	0.584	40	Partially Fund	2,820,000	Level 2	No
WSP - IT Infrastructure Maintenance	0.575	41	Fully Fund as Written	1,041,000	Level 2	No
DOC – Equipment Maintenance and Software	0.556	42	Fund with Considerations	1,931,000	Level 2	No
DOT - Software License Costs	0.550	43	Fully Fund as Written	5,577,000	Level 2	No
LNI - PL - Conveyance Management System	0.547	44	Fund with Considerations	2,050,000	Level 2	Yes
DOC - iCOACH & Reentry Investments	0.547	45	Do Not Fund as Written	48,382,000	Level 2	Yes
CTS - Network Core Lifecycle	0.547	46	Fund with Considerations	4,139,000	Level 2	Yes
WSP - Communications Infrastructure	0.538	47	Fully Fund as Written	2,508,000	Level 2	No
CTS - Data Center Switching Lifecycle	0.538	48	Fund with Considerations	4,044,000	Level 3	Yes

ECY - Increase Water Cleanup Plans	0.537	49	Fund with Considerations	3,897,000	Level 2	No
WSP - Criminal Investigation Technology	0.528	50	Fund with Considerations	665,000	Level 2	Yes
WSP - Missing/Exploited Child Task Force	0.528	51	Fully Fund as Written	1,316,000	Level 2	No
ACB - Ongoing Licensing System Costs	0.519	52	Fully Fund as Written	662,000	Level 4	Partial
DOT - Mobility & Telework	0.516	53	Fund with Considerations	2,935,000	Level 2	No
LNI - Standardizing Citation Processes	0.478	54	Fund with Considerations	798,000	Level 1	No
DSHS - LTSS Trust Staff/Infrastructure	0.463	55	Fund with Considerations	8,095,000	Level 4	Yes
BRPELS - Ongoing Licensing System Costs	0.453	56	Fully Fund as Written	643,000	Level 4	Partial
DOC - Electronic Health Record System	0.431	57	Fund with Considerations	1,638,000	Level 2	Yes
DSHS - Paper to Electronic Workflows	0.394	58	Partially Fund	3,764,000	Level 2	Yes
DSHS - Rental Subsidies	0.391	59	Fund with Considerations	22,508,000	Level 2	No
DSHS - IT Strategic Roadmap	0.387	60	Do Not Fund as Written	7,434,000	Level 1	No
DSHS - RHC Digital Records Transformation	0.378	61	Partially Fund	406,000	Level 2	Yes
DOT - Quality Assurance & TWIC Op Cost	0.362	62	Fully Fund as Written	180,000	Level 2	No
AGR - Pesticide Safety Reform	0.313	63	Partially Fund	4,654,000	Level 3	Yes
DSHS - Network Risk Mitigation	0.306	64	Fund with Considerations	8,365,000	Level 2	No
DSHS - Confidential Client Data Protection	0.287	65	Do Not Fund as Written	5,513,000	Level 2	Yes
DES - Physical Security Systems	0.275	66	Fund with Considerations	1,669,000	Level 2	Yes
AGR - Fertilizer Program Solvency	0.259	67	Fund with Considerations	425,000	Level 2	Yes

Human Services - Other

Human Rights Commission - Agency 120

Case Mgmt Database Modernization

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 9 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency has conducted reasonable due diligence and the investment's proposed solution is in line with the Enterprise Technology Strategic Plan.
- Costs will be firmed up by procurement results both for solution, project management and project quality assurance.

Other Funding Considerations:
- None

Department of Labor and Industries - Agency 235

ML - Conveyance Management System

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 38 out of 67
Urgency Score: Level 2

OCIO Comments:
- This effort is requesting funding for the maintenance of an existing major IT project under oversight. The project is currently in the feasibility phase. There is a PL decision package to fund the procurement and implementation of a solution. Based on DP content, the ML DP is prioritized higher than the PL DP.
- The content of the DP makes it difficult to assess whether the project is expanding on-premise hardware vs. cloud-based. Agency should consider looking at cloud-based alternatives.
- It is difficult to determine if requested software funds will be enough for the proposed solution given that existing feasibility study was conducted in 2016. That feasibility study is being refreshed this fiscal year.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.
- The agency's track record on major projects should also be considered when funding. Lessons learned from earlier efforts should be well understood and appropriate mitigations in place to prevent recurrence.

PL - Conveyance Management System

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 44 out of 67
Urgency Score: Level 2

OCIO Comments:

- This effort is requesting funding for the maintenance of an existing major IT project under oversight. The project is currently in the feasibility phase. There is a PL decision package to fund the procurement and implementation of a solution. Based on DP content, the ML DP is prioritized higher than the PL DP.
- The content of the DP makes it difficult to assess whether the project is expanding on-premise hardware vs. cloud-based. The agency should consider looking at cloud-based alternatives.
- It is difficult to determine if requested software funds will be enough for the proposed solution given that existing feasibility study was conducted in 2016. The feasibility study is being refreshed this fiscal year.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.
- The agency's track record on major projects should also be considered when funding. Lessons learned from earlier efforts should be well understood and appropriate mitigations in place to prevent recurrence.

Workers Comp Systems Modernization
Funding Recommendation: Fund with Consideration
Gated Funding Recommendation: Yes
Position in Ranked List: 25 out of 67
Urgency Score: Level 2

OCIO Comments:
- This effort is requesting funding for the continuation of an existing major IT project under oversight.
- This project is delayed in the current biennium and caution should be given whether these delays will extend into upcoming biennium.
- Concerns that ongoing technical assessment has potential for project reevaluation which could impact existing scope, schedule or budget.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.
- The agency's track record on major projects should also be considered when funding. Lessons learned from earlier efforts should be well understood and appropriate mitigations in place to prevent recurrence.

Provider Credentialing
Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 31 out of 67

Urgency Score: Level 4

OCIO Comments:
- This effort is requesting funding for the continuation of an existing major IT project under oversight.
- This project is on-hold in the current biennium and caution should be given whether these delays will extend into upcoming biennium. Following suspension of the project, the agency has been timely in developing and implementing the required planning and remediation. The OCIO anticipates the project to be allowed to restart in the next few weeks.
- Lessons learned from earlier efforts should be well understood and appropriate mitigations in place to prevent recurrence.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Standardizing Citation Processes
Funding Recommendation: Fund with Consideration
Gated Funding Recommendation: Yes
Position in Ranked List: 54 out of 67
Urgency Score: Level 1

OCIO Comments:
- The specific IT investments being proposed is dependent on request legislation being approved.
- Insufficient information to support whether the request for contracted resources will meet the needs.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.
- The agency's track record on major projects should also be considered when funding. Lessons learned from earlier efforts should be well understood and appropriate mitigations in place to prevent recurrence.

Department of Health - Agency 303
COVID-19: Administer Vaccines
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 29 out of 67
Urgency Score: Level 4

OCIO Comments:
- Due to high urgency of situation, it is understandable that traditional processes for IT investments - feasibility study, then procurement, then implementation - may not be appropriate.
- Concerns that the agency may need additional resources to help with the work given the other COVID-19 activities being handled in the agency.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Update HELMS Funding
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 2 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort is requesting funding for the continuation of an existing major IT project under oversight.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Maintain Core Public Health Data
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 24 out of 67
Urgency Score: Level 3

OCIO Comments:
- Investment appears to be for ongoing funding for existing systems, including updates needed for COVID response and opioid programs.
- Investment should be strategically considered with lessons learned from COVID-19 response including looking for opportunities to pursue interoperability and cloud adoption and deployment.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Department of Children, Youth, and Families - Agency 307

NEICE Electronic Interstate System

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 22 out of 67
Urgency Score: Level 2

OCIO Comments:
- The investment has a moderate level of urgency as Federal requirement does not take effect till October 2027. However, Agency is requesting to take advantage of Federal Grant for $424,000 that expires September 2022.
- The agency is proposing to reuse standard federal exchange and existing FamLink.

Other Funding Considerations:
- None

FFPSA Plan Implementation

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 34 out of 67
Urgency Score: Level 3

OCIO Comments:
- The content of the DP makes it difficult to assess whether the project is adequately planned and resourced for success.
- The agency should consider additional resources for project management, independent QA, Organization Change Management (OCM) and communication resources.

Other Funding Considerations:
- The agency's capacity to handle this amongst the larger project portfolio should be considered.

Department of Corrections- Agency 310

Electronic Health Record System

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 57 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency has presented a compelling business case for why this investment is necessary.

- The agency has presented a reasonable path forward. Preparation and procurement in upcoming biennium with implementation in future biennium.
- Concerns that the implementation time for such a system has been underestimated. The agency should consider plans for how to blend current records with new system.
- Concerns that a Journey level PM is not enough for the magnitude of this investment. Recommend a more experienced PM to manage the agency process changes. The modified experience level will come at increased cost.
- The agency should look for opportunities to coordinate with HHS coalition.
- Elements of this DP appear to overlap with portions of the DSHS RHC Digital Records Transformation DP. Consolidation of efforts where appropriate should be considered.
- It is difficult to discern the degree of alignment with Enterprise Strategic Plan based on the content of the DP.

Other Funding Considerations:
- The agency's capacity to handle this amongst the larger project portfolio should be considered.

iCOACH & Reentry Investments

Funding Recommendation: Do Not Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 45 out of 67
Urgency Score: Level 2

OCIO Comments:
- The content of the DP makes it difficult to assess whether the project is adequately planned and resourced for success. Concerns regarding resource capacity if the existing OMNI team is expected to absorb this in addition to another Offender Management Network Information (OMNI) project(s).
- The agency did not elaborate on due diligence conducted and it is unclear what is being funded in this proposed investment. The DP and addendum have mixed information whether proposed solution will be a new standalone software solution or addition to OMNI.
- Concerns over how this is being managed as part of a broader program to make enhancements to OMNI.

Other Funding Considerations:
- There is recognition this is part of a large policy initiative DP. The IT portion of the DP is relatively small. The OCIO assessment is limited to the IT portion and based on documentation provided. The OCIO recommendation is to not fund until more information can be provided around the IT costs, impacts and resourcing.
- There are multiple initiatives impacting OMNI. The agency should evaluate OMNI impacts holistically and make develop a program approach to management of initiatives.

- The agency's capacity to handle this amongst the larger project portfolio should be considered.

Move Kiosks off SGN

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: No
Position in Ranked List: 39 out of 67
Urgency Score: Level 3

OCIO Comments:
- The proposed investment has been well vetted from an approach perspective, as documented in the DP, however it is difficult to assess whether the project is adequately planned and resourced for success within allotted timeframe.

Other Funding Considerations:
- The agency's capacity to handle this amongst the larger project portfolio should be considered.

Education Modernization

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 33 out of 67
Urgency Score: Level 3

OCIO Comments:
- The content of the DP makes it difficult to assess whether the project is adequately planned and resourced for success.
- Concerns that there are not enough resources to support all agency proposed investments.
- Concerns that security FTE resources will not be enough to support this unique configuration with 10 sites across the state and over 1,000 devices.
- Outcomes provided are all related to agency's larger policy goals. The agency should consider specific metrics and targets for the program directly.

Other Funding Considerations:
- The agency's capacity to handle this amongst the larger project portfolio should be considered.

Equipment Maintenance and Software

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: No
Position in Ranked List: 42 out of 67

Urgency Score: Level 2

OCIO Comments:
- The agency is encouraged to look for opportunities for continued alignment with the Enterprise Technology Strategic Plan.
- The agency should consider cloud-based solutions when possible.

Other Funding Considerations:
- Recommend non-funding of the desktop portions of the M365 investment. See MS Licensing section above.

Employment Security Department- Agency 540
Disaster Recover COOP
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 30 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort funds the Maintenance and Operations (M&O) of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.
- The agency should consider cloud-based solutions for the future.

Other Funding Considerations:
- None

Long-Term Services and Support
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Partial
Position in Ranked List: 21 out of 67
Urgency Score: Level 3

OCIO Comments:
- This effort is requesting funding for the continuation and M&O of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.
- The agency has completed comprehensive planning.

Other Funding Considerations:
- None

Governmental Operations

Department of Retirement Syst - Agency 124
CORE: Pension Admin Modernization
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 7 out of 67
Urgency Score: Level 2

OCIO Comments:
- DP provided provisional approval as an administrative/financial system. This will be reevaluated based on funding decision and additional consultation with One Washington.
- Ongoing coordination with the One Washington program will be important as this project progresses.
- Concerns that using multiple systems creates privacy risks (e.g. complicates appropriate training, access controls, ability to monitor) and causes redundant data that violates data minimization principle.

Other Funding Considerations:
- None

Reduce Use of Last 4 of SSN
Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: No
Position in Ranked List: 36 out of 67
Urgency Score: Level 2

OCIO Comments:
- The changes in law from last session only require that the last 4-digits of an SSN being breached would necessitate an alert to the individual. The business value described from this project is only gleaned if a breach occurs. While data minimization is a good element to include in system design, the agency would benefit from proposing an investment with a more holistic approach to security.
- Insufficient information to support whether the request for contracted resources will meet the needs.

Other Funding Considerations:
- None

Department of Revenue - Agency 140
UCP System Replacement
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Partial
Position in Ranked List: 26 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort is requesting funding for the continuation and maintenance of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended on the maintenance portions of the proposed investment beyond implementation and stabilization.

Other Funding Considerations:
- None

Office of Minority and Women's Business Enterprises- Agency 147

Business Diversity Mgmt System

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Partial
Position in Ranked List: 12 out of 67
Urgency Score: Level 3

OCIO Comments:
- This effort is requesting funding for the continuation and maintenance of an existing major IT project under oversight. The project received supplemental budget monies to initiate planning, procurement and implementation activities.
- Gated funding and the oversight process are not for the maintenance portions of the funding request past implementation and stabilization.

Other Funding Considerations:
- None

Consolidated Technology Services - Agency 163

Network Core Lifecycle

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 46 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency has presented a compelling business case for why this investment is necessary.
- Project management resources appear to be underestimated as currently written. Did not include any provision for QA should that be required.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Data Center Switching Lifecycle

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 48 out of 67
Urgency Score: Level 2

OCIO Comments:
- Unclear if or how the agency planning is taking into consideration the impact to customer agency who have hosted equipment in the State Data Center.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Accountancy Board - Agency 165

Ongoing Licensing System Costs

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 52 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort funds the Maintenance and Operations (M&O) of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.

Other Funding Considerations:
- None

Department of Enterprise Services - Agency 179

Physical Security Systems

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 66 out of 67
Urgency Score: Level 2

OCIO Comments:
- A lack of information in the decision package about the work that needs to be done makes assessing this investment difficult.
- It is not clear how privacy and equity considerations were assessed.

- The cited Vulnerability Assessment was not provided as backup and would likely have been helpful.

Other Funding Considerations:
- None.

Liquor and Cannabis Board - Agency 195

Modernization of Regulatory Systems

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Partial
Position in Ranked List: 13 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort is requesting funding for the continuation of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation and stabilization.

Other Funding Considerations:
- None

SMP Maintenance and Operations

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 27 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort funds the Maintenance and Operations (M&O) of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.

Other Funding Considerations:
- The agency states this request is only needed if LCB's "Modernization of Regulatory Systems" decision package is not funded.

Board for Volunteer Firefighters and Reserve Officers- Agency 220

Operating Costs/Proposed Cap Proj
Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 15 out of 67
Urgency Score: Level 3

OCIO Comments:
- This project has been under oversight while conducting a feasibility study and prepared this DP. Reviewers felt the DP did not provide sufficient information to support whether the request is scaled appropriately for solution. Procurement will determine if cost estimates are accurate and enough.

Other Funding Considerations:
- None

Education – Other

Eastern Washington State Historical Society - Agency 395

Modernize Legacy Software
Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 20 out of 67
Urgency Score: Level 3

OCIO Comments:
- OCIO worked extensively with EWSHS to develop this idea and DP. EWSHS is currently, and successfully, migrating to the SDC and preparing to migrate to the Cloud. The agency needs support to identify an IT Roadmap for existing aging infrastructure, applications, and ongoing support and maintenance.
- Based on experience with current project and assessment of IT needs, the agency would benefit from support to inventory, assess, and identify IT solutions as well as development of the plan for ongoing support and maintenance.
- Concerns about the overall project plan of doing an implementation in year two of the biennium. One year to implement a new mission critical system of this impact may be tight.

Other Funding Considerations:
- None

Washington State Historical Society- Agency 390

Cloud Maintenance

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 35 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort funds the Maintenance and Operations (M&O) of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.

Other Funding Considerations:
- None

Human Services - Department of Social and Health Services

Department of Social and Health Services - Agency 300

Network Risk Mitigation

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: No
Position in Ranked List: 64 out of 67
Urgency Score: Level 2

OCIO Comments:
- A lack of information in the decision package and IT addendum about the work that needs to be done makes assessing this investment difficult.
- As noted, the proposed investment addresses security issues, including replacement of end of life equipment.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Confidential Client Data Protection

Funding Recommendation: Do Not Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 65 out of 67
Urgency Score: Level 2

OCIO Comments:
- Investment does not describe how it is different from or compliments the enterprise effort underway at WaTech to procure and implement a statewide solution.
- The agency appears to be taking an existing implementation at some parts of DSHS and expanding it to a DSHS enterprise solution. The DP did not reflect due diligence to determine the solution in place is the right one for an enterprise-wide application.

Other Funding Considerations:
- Do not fund until relationship to WaTech SIEM planned investment can be determined.

IT Strategic Roadmap

Funding Recommendation: Do Not Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 60 out of 67
Urgency Score: Level 1

OCIO Comments:
- A lack of information in the decision package about the work that needs to be done makes assessing this investment difficult.
- It is unclear how the work will be organized, prioritized, or what decision-making process will be used.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

RHC Digital Records Transformation

Funding Recommendation: Partially Fund
Gated Funding Recommendation: Yes
Position in Ranked List: 61 out of 67
Urgency Score: Level 2

OCIO Comments:
- A governance structure with multiple sponsors is not a best practice. The DP states intention to have a "project lead" but is unclear what other support such as vendor

management and end user involvement is included. Also it is not clear whether the lead will manage the project.
- The DP explains that the solution would reuse new modules of a product already in place but does not describe the due diligence completed to determine the best solution.
- Elements of this DP appear to overlap with portions of the DOC Electronic Health Records DP. Consolidation of efforts where appropriate should be considered.

Other Funding Considerations:
- Recommend partial funding to implement the core modules already in place in three locations at the fourth proposed location - Rainier School.
- Recommend partial funding for additional planning and due diligence for new facilities. The agency will then be better positioned to ask for implementation funding in budget requests in a supplemental request.
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Paper to Electronic Workflows

Funding Recommendation: Partially Fund
Gated Funding Recommendation: Yes
Position in Ranked List: 58 out of 67
Urgency Score: Level 2

OCIO Comments:
- It is unclear if this DP has received HHS Coalition review and approval.
- The agency has expressed a strong business case but there is concern that this electronic signature pilot should be managed at enterprise level under the IT Strategic Roadmap with associated governance.
- A lack of information in the decision package about the work that needs to be done makes assessing this investment difficult. It is unclear if Project Management (PM), vendor management, and Organization Change Management (OCM) are scaled appropriately.
- Concerns over plan for historical records. Investment is unclear if there is a migration effort.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Rental Subsidies

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: No
Position in Ranked List: 59 out of 67
Urgency Score: Level 2

OCIO Comments:
- The DP taken as a whole represents a significant savings. The IT portion of the DP, which is a cost that reduces overall savings, is not well represented in the discussion. From what is written, it is not clear if project management and change management resources are appropriately considered in the estimates.
- The agency should consider additional governance so there is clear business driven guidance regarding: priorities, dependencies, usability testing, and resolving change conflicts with other systems.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

LTSS Trust Staff/Infrastructure

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 55 out of 67
Urgency Score: Level 4

OCIO Comments:
- Recommend funding due to high level of urgency associated with LTSS implementation dates.
- Recommend adding dollars for Quality Assurance (QA) and reevaluate that other resources are properly scaled.
- It is unclear what the M&O of project would be after implementation.
- The agency did not acknowledge impact to other agencies who will use this system as part of the governance structure. Consolidation of efforts where appropriate should be considered.
- It is difficult to determine what specific IT investments are being proposed regarding the call center integration, how this investment would impact current systems, and what specific technology outcomes the agency hopes to achieve. Concern that this effort is underestimated.

Other Funding Considerations:
- Additional planning and consideration should be given to cross agency governance.

- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Modern Integrated Eligibility
Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 6 out of 67
Urgency Score: Level 2

OCIO Comments:
- From a strategic architecture perspective, and as participants in the HHS Coalition governance, the OCIO endorses the overall direction of both the project efforts and DP.
- This DP has three separate but related efforts. The efforts are of varying complexity and risk.
- Staffing levels for the efforts are based on best available information.

Other Funding Considerations:
- Consider individually assessing the component parts of the DP when determining whether to place into gated funding. The OCIO believes there is value in gated funding for the Foundation for Classic Medicaid Financial Eligibility System and separately gating the Program Management Office formation activities. There may be value in gating the ACES End of Life Extension to support successful completion of these activities. The ACES Vendor Support may not benefit from gated funding.

Natural Resources and Recreation

Columbia River Gorge Commission- Agency 460
ACCESS Database Replacement Project
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 23 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency should consider interoperability with other Oregon and Washington state agencies as it moves forward.
- Concern that there is inadequate resources and funds for OCM and training activities.
- It is recommended that the agency leverage case management project information and base functionality from Board of Accountancy, Environmental and Land Use Hearings Office, and Human Rights Commission.

Other Funding Considerations:

- Fully fund with addition of OCM and training resources.
- Recommend that this be "subject to" gated funding and not part of the IT Pool to avoid the joint state funding conundrum encountered in 19-21.

Department of Ecology - Agency 461

eHub System Support & Licensing

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 10 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort funds the Maintenance and Operations (M&O) of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.

Other Funding Considerations:
- None

Increase Water Cleanup Plans

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: No
Position in Ranked List: 49 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency should consider cloud-based solutions to align with Enterprise Strategic plan and for improved efficiency.
- It is difficult to discern if the investment is in line with the Enterprise Technology Strategic Plan. The agency should consider challenging the status quo and look for opportunities for improved efficiency.

Other Funding Considerations:
- None

Department of Fish and Wildlife - Agency 477

Police RMS Project Completion
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Partial
Position in Ranked List: 3 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort is requesting funding for the continuation and M&O of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.

Other Funding Considerations:
- Gated funding is recommended for completion of project and through stabilization. The M & O portion of the request in year 2 should not be included in gated funding.

Coastal and Freshwater Monitoring
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 17 out of 67
Urgency Score: Level 2

OCIO Comments:
- The IT portion of this is relatively minor compared to overall DP. The agency has expressed good safeguards in place for project.
- Investment plan to conduct a feasibility study and implement a COTS solution is aligned with the Enterprise Strategic Plan.

Other Funding Considerations:
- None

Equipment Maintenance and Software
Funding Recommendation: Partially Fund
Gated Funding Recommendation: No
Position in Ranked List: 40 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency did not explain if they evaluated existing shared services for WiFi access points or Mobile Device Management (MDM) solution. It is unclear if enterprise services were factored into due diligence.

- Technology reuse is centered on O365 however does not discuss review of other enterprise services.
- Concerns regarding governance and project management for replacing Wi-Fi hardware at agency facilities.

Other Funding Considerations:
- Recommend non-funding of the desktop portions of the M365 investment. See MS Licensing section above. WaTech and OFM are working on an enterprise approach.

Environmental and Land Use Hearings Office - Agency 468
ELUHO New Case Management System
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 5 out of 67
Urgency Score: Level 3

OCIO Comments:
- This effort is requesting funding for the continuation of an existing major IT project under oversight.

Other Funding Considerations:
- None

Department of Agriculture - Agency 495
Pesticide Safety Reform
Funding Recommendation: Partially Fund
Gated Funding Recommendation: Yes
Position in Ranked List: 63 out of 67
Urgency Score: Level 3

OCIO Comments:
- The agency has presented a compelling business case for why this investment is necessary however it is unclear what due diligence or feasibility type study was done to identify solution. Recommend funding for feasibility study.
- This proposal does not yet have required administrative/financial system approval. There will be coordination required with One Washington to ensure there is no redundant functions and/or that integrations follow standards.
- Concerns the agency may be moving towards an in-house build. It is unclear if agency has reached out to other agencies with licensing applications for possible reuse. If so, this is not recommended and is not aligned with state strategy.
- Concerns there will be need for increased security to support collection of fees.
- The agency does not appear to have evaluated cloud-based solutions.
- Concerns the proposed investment as written is under resourced.

Other Funding Considerations:
- Additional due diligence is recommended. The agency should consider platform-based solutions for the future to avoid the need for future custom coded requests.
- Recommend funding feasibility work in this biennium. This will allow for more market research ahead of a supplemental budget request.

Fertilizer Program Solvency

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 67 out of 67
Urgency Score: Level 2

OCIO Comments:
- It is unclear what due diligence or feasibility type study was done to identify the solution.
- A lack of information in the decision package about the work that needs to be done makes assessing this investment difficult.
- Concerns that the agency is building and not buying a solution which may result in accumulation of more technical debt.
- The agency should consider looking at a consolidated, configurable platform to manage these types of tasks moving into the future so that one off, custom solutions can be avoided.
- An agency governance process would highlight multiple programs seeking licensing and fee collection systems. The agency should explore possibility for reuse by leveraging other licensing solutions recently deployed at other agencies.

Other Funding Considerations:
- It appears this request funds the completion of the project which is near completion.
- The agency should consider platform-based solutions for the future to avoid the need for future custom coded requests.

Transportation

Board of Registration for Professional Engineers and Land Surveyors - Agency 166

Ongoing Licensing System Costs

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 56 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort funds the Maintenance and Operations for a system operated by DOL (POLARIS). This is BORPELS share of POLARIS costs.
- Gated funding and the oversight process are not recommended.

Other Funding Considerations:
- None

Washington State Patrol - Agency 225

Dedicated Data Network

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Partial
Position in Ranked List: 4 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort is requesting funding for the continuation and M&O of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.
- The DP has strong governance and project management.

Other Funding Considerations:
- None.

IT Infrastructure Maintenance

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 41 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency should continue to evaluate modernization to cloud-based infrastructure.
- It is difficult to determine how the agency plans to manage and govern this strategic project. Insufficient information to determine if internal resource needs are enough.

Other Funding Considerations:
- The agency did a good job expressing the number of barriers to overcome before being cloud ready. The proposed initial replacement and general strategy outlined in roadmap is a good path but a clearer path to the Cloud is recommended by next biennium's request.

Communications Infrastructure

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 47 out of 67
Urgency Score: Level 2

OCIO Comments:
- Concerns that the agency has underestimated the need for governance. Requested investment is a long-term strategic initiative that should have governance in place to manage the effort and ensure timely completion.

Other Funding Considerations:
- None

Criminal Investigation Technology

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: Yes
Position in Ranked List: 50 out of 67
Urgency Score: Level 2

OCIO Comments:
- A lack of information in the decision package about the work that needs to be done makes assessing this investment difficult.
- It is unclear what governance structure is in place when making decisions on changes and advancement of technology.

Other Funding Considerations:
- This project was under oversight prior to being cancelled by the agency as a cost saving measure.

LMR System Upgrade Agreement

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 16 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort funds the Maintenance and Operations (M&O) of an existing major IT project under oversight.
- Gated funding and the oversight process are not recommended past completion of project implementation.

Other Funding Considerations:
- None

LMR System Strategic Plan

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 32 out of 67
Urgency Score: Level 2

OCIO Comments:
- This effort, and other agency efforts, would benefit from being managed holistically as a program due to various interdependencies.

Other Funding Considerations:
- None

LMR Radio Standard Replacement

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 37 out of 67
Urgency Score: Level 2

OCIO Comments:
- This effort, and other agency efforts, would benefit from being managed holistically as a program due to various interdependencies.

Other Funding Considerations:
- None

Missing/Exploited Child Task Force

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 51 out of 67
Urgency Score: Level 2

OCIO Comments:
- It is difficult to determine if requested software tools are aligned with the Enterprise State Strategic Plan.

Other Funding Considerations:
- None

Department of Licensing - Agency 240

DOL.wa.gov Accessibility&Usability

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 8 out of 67
Urgency Score: Level 2

OCIO Comments:
- An agile approach and development methodology to this project will incorporate user feedback often to build business value.
- The agency should consider that measuring user improvement in ability to interact with DOL will take time post implementation. The agency should consider how they will determine what is an acceptable minimum viable product (MVP) and how to continually improve.

Other Funding Considerations:

- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Driver Legislation Changes
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 14 out of 67
Urgency Score: Level 2

OCIO Comments:
- IT investment portion is small relative to the DP as a whole. This effort, and other agency efforts, would benefit from being managed holistically as a program due to various interdependencies.
- DOL facial recognition technology is exempt from new state law on facial recognition.
- The agency should consider end user involvement through user experience (UX) analysis.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Driver Licensing OnLine Enhancement
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 19 out of 67
Urgency Score: Level 2

OCIO Comments:
- IT investment portion is small relative to the DP as a whole. This effort, and other agency efforts, would benefit from being managed holistically as a program due to various interdependencies.
- The investment appears to have sufficient internal controls in place.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Equipment Maintenance and Software
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 28 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency is encouraged to look for opportunities for continued alignment with the Enterprise Technology Strategic Plan.
- The agency should consider cloud-based solutions when possible.

Other Funding Considerations:
- None.

Department of Transportation - Agency 405
Capital System Replacement (CSR)
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 1 out of 67
Urgency Score: Level 3

OCIO Comments:
- This effort is requesting funding for the continuation of an existing major IT project under oversight.
- Close cooperation with the One Washington program will be incredibly important to ensure success of both initiatives.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Tolling Cust Svc Center (Reapprop)
Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 1 out of 67
Urgency Score: Level 4

OCIO Comments:
- This effort is requesting funding for the continuation of an existing major IT project under oversight.

Other Funding Considerations:

- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Propel/WSDOT Support of OneWA

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: Yes
Position in Ranked List: 18 out of 67
Urgency Score: Level 3

OCIO Comments:
- This effort will be integrated with the One Washington Program effort.
- Concerns that project QA was not included in resources. The agency should consider project QA in addition to Software QA.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Mobility & Telework

Funding Recommendation: Fund with Considerations
Gated Funding Recommendation: No
Position in Ranked List: 53 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency has presented a compelling business case for moving to mobile workforce but has included very little detail regarding proposed solution or cost offsets.
- The agency did not explain if they evaluated enterprise services such as O365 Teams and phone functionality instead of expansion to Avaya and other conference services included in the DP request.
- It is unclear if there are cost offsets that could be considered.
- Agency should consider creating a strategic plan to phase in such a large equipment expenditure.

Other Funding Considerations:
- The agency has a significant amount of work in flight, and the agency's capacity to handle this amongst the larger project portfolio should be considered.

Quality Assurance & TWIC Op Cost

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 62 out of 67
Urgency Score: Level 2

OCIO Comments:
- The agency is encouraged to look for opportunities for continued alignment with the Enterprise Technology Strategic Plan.
- The agency should consider cloud-based solutions when possible.

Other Funding Considerations:
- None

Software License Costs

Funding Recommendation: Fully Fund as Written
Gated Funding Recommendation: No
Position in Ranked List: 43 out of 67
Urgency Score: Level 2

OCIO Comments:
- A lack of information in the decision package about the software details makes assessing this investment difficult.
- The agency should consider a prioritized list of critical software needing license renewals specific to business function criticality.
- The agency is encouraged to look for opportunities for continued alignment with the Enterprise Technology Strategic Plan.
- The agency should consider cloud-based solutions when possible.
- It is unclear what the Microsoft products are or how they relate to the Microsoft Licensing discussion in the earlier portion of the report. This will need additional discussion if this is being considered for funding.

Other Funding Considerations:
- None