WaTech
Washington Technology Solutions

ENTERPRISE SERVICE PROPOSAL

See Also:
RCW 43.105.054 OCIO Governance
RCW 43.105.265 (1) Enterprise Strategy
RCW 43.105.205 (3) Higher Ed
RCW 43.105.825 (4) K-20 Network
EA-2: Establishing an Enterprise Service

SUBMITTING AGENCY NAME:

NAME OF PROPOSED ENTERPRISE SERVICE:

PROPOSED BUSINESS OWNER:

DESCRIPTION OF THE SERVICE:

ENTERPRISE SERVICE CONSIDERATIONS:

1. Is this a current service?

    Yes   No

    a. If yes, what is the justification for elevating this to an enterprise service.

    b. If not a current service, what is the business problem to be solved or benefit gained by creating a new enterprise service?

2. Provide Links to laws, policies and standards, or regulatory requirements that apply across agencies, if any.

3. What is the current or planned ongoing funding or rate model?

4. Are investments in the service necessary to bring it up to an enterprise service level? If yes, have funds been identified and are there planned project(s)?

5. What may trigger a change in the funding or rate model after the service is established?

6. Who is the expected customer base? For example: statewide or agencies with an industry focus.

7. How does this align with the WaTech roadmap and the strategic action plan goals?

8. Can the enterprise service scale to meet the maximum customer demand?   If not, what changes are needed to the platform, hardware, software or what additional resources are required for the service to scale.

9. Describe how the proposed enterprise service provides a cost model or rate that provides lower costs as volume increases.

TIMELINE FOR ADOPTION:

1. Describe the planned pace of adoption.

2. Total planned duration for adoption by all agencies in scope.

3. Barriers to adoption.

4. Define triggers for agency adoption. Examples could include agency investments for maintenance, enhancements, replacement, or acquisition of a similar system. Explain the overall strategy for adoption.

CONTACT/SUBMISSION:

For questions or to submit this form, please contact WaTech's policy mailbox.