



Washington's Consolidated Technology Services Agency

Technology Services Board

Portfolio/Policy Subcommittee Meeting
February 10, 2022
10:00 a.m. – 12:00 p.m.

Current TSB Members

Industry Members

Butch Leonardson – Retired CIO
Paul Moulton – Retired CIO

Legislative Members

Rep. Matt Boehnke – House R
Rep. David Hackney – House D
Sen. Joe Nguyen – Senate D

Executive Branch (Agency Directors)

Bill Kehoe – State CIO & Chair
David Danner – UTC
Tracy Guerin – DRS
Vikki Smith – DOR

Other Government

Viggo Forde – Snohomish County

Vacancies:

Industry Representative
Senate Representative
Labor Union Representative

Members present

Members absent

Agenda

TOPIC	LEAD	PURPOSE	TIME
Welcome / Agenda Review	Bill Kehoe	Introduction	10:00
Introduce Deanna Brocker, Deputy Director of Strategy and Management	Bill Kehoe	Introduction	10:10
Approve Minutes from January 13 Subcommittee Meeting	Bill Kehoe	Approval	10:14
Program Status – One Washington <ul style="list-style-type: none">• Introductions – Pat Lashway• Program Update – John Anderson	Amy Pearson	Program Status/Discussion	10:15
IT Enterprise Governance	Bill Kehoe	Information/Discussion	10:45
Public Comment			11:00

Welcome New Deputy Director



Deanna Brocker
Deputy Director, Strategy and Management



Approve 01/13/2022 Minutes

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Washington's Consolidated Technology Services Agency

Office of Financial Management One Washington

Technology Services Board Portfolio/Policy Subcommittee Meeting
February 10, 2022



One Washington
A Business Transformation Program

Office of Chief Information Officer



Agenda



1. Welcome
2. Introduction: Cristie Fredrickson
3. Accomplishments/Progress to Date
4. Phase 1a Go-Live Date
5. The Way Forward
6. Q and A

Welcome

John Anderson



One Washington
A Business Transformation Program

Introduction: Cristie Fredrickson

Pat Lashway



Accomplishments/Progress to Date

Matthew Meacham



One Washington
A Business Transformation Program

Accomplishments/Progress to Date

August 2021

- Workday Environment Configuration 1 live

December 2021

- OCM Pool Resources hired and assigned to agencies
- Customer Confirmation Sessions Round 1

February 2022

- Conversions for Config 3:
 - Data loads
 - Data validations
- Workday Training Environment (Mid-Feb)
- Agency Role Mapping deployed
- Began "Way Forward" Planning
- Began socializing Application Rationalization Framework

November 2021

- Workday Environment Configuration 2 live
- Inventory reports and consolidation
- Executive Director for Technology Transformation and Legacy System Remediation Director on board

January 2022

- Customer Confirmation Sessions Round 2
- OCM Director on board
- 1A Agency System Remediation Status Updated:
36 agencies and 229 systems in scope
 - 252 known end-points, some systems has multiple end-points
 - 4% of systems complete or in final review
 - 36% in progress, 17% paused
 - 38% not started; 5% unknown
- 93% of agencies completed Security Role Mapping Survey as of 1/27
- Workday Environment Configuration 3 live
- Integrations Inventory Designs 78% complete.
- Loaded conversion data and conducted validation kick-off sessions
- Implemented Finance team open design issue resolution process
- Implemented Security Access using Business for Single Sign On
- Defined monthly FDM update process.
- 45 Deloitte Deliverables Accepted Project To Date
- Made significant progress on Workday confidentiality issue
- Summarized results of Readiness Assessment #3

Phase 1a Go-Live Date

John Anderson



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A Business Transformation Program



October 2022 Go-Live Date is Not Attainable



- ▶ Data continues to be collected regarding Phase 1A critical activities for Legacy System Remediation
 - ❖ Remediation has not yet started on 38% of legacy systems, other 22% of legacy systems has either paused or remediation status unknown
 - ❖ Some agencies with remediation efforts in progress have notified the program that they will not be ready by October 2022
- ▶ Work remains on open design decisions and agency questions
- ▶ Conclusion: October 2022 Go-Live date is not attainable
- ▶ This is not a pause. Programmatic 1A work continues
 - ❖ Aligned with work plan and OCM strategy for agency readiness

The Way Forward

John Anderson



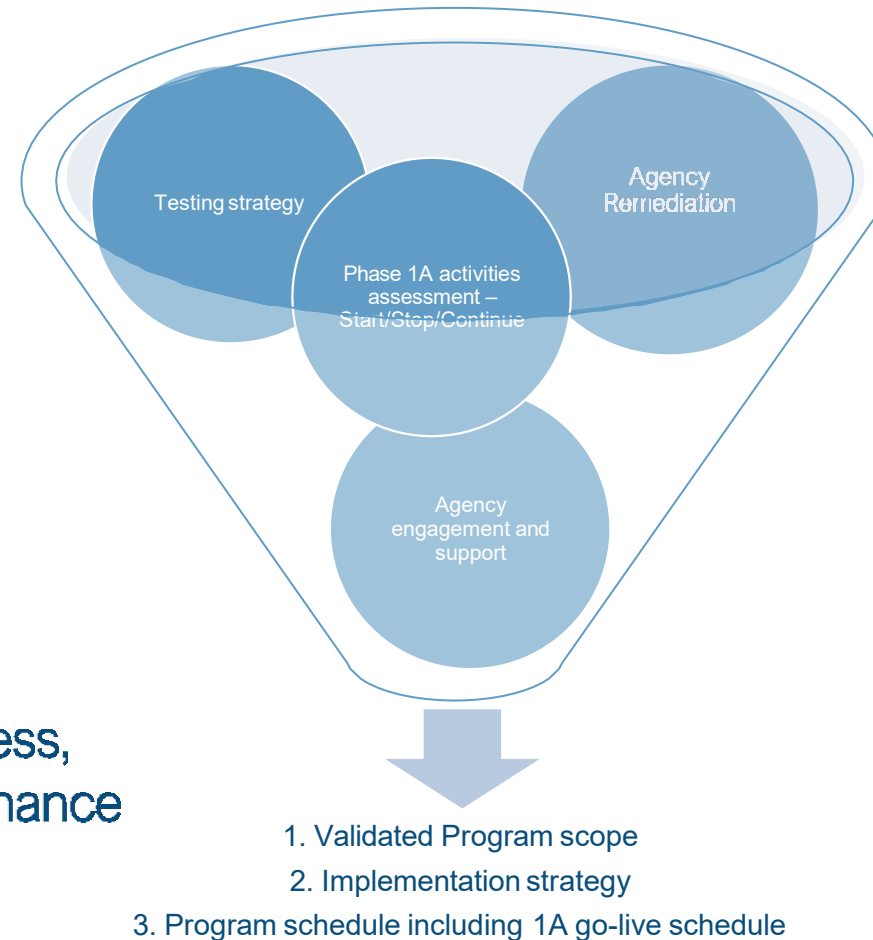
One Washington
A Business Transformation Program



The Way Forward

► Who will be involved?

- ❖ Program staff and leadership
- ❖ Business Owners
- ❖ Enterprise Resource Planning Expert Consultant
- ❖ Deloitte staff and leadership
- ❖ Workday representatives
- ❖ High impact agencies
- ❖ Advisory committees, Business to Business, Executive Steering Committee for governance and decisions



1A Activities Assessment- Start/Stop/Continue



- ▶ **START** developing a socialization plan to share with agencies more deeply the current configuration includes
- ▶ **Creating a Solution Socialization Tenant (SST) to show initial version of WA state's configuration of Workday with Washington data to:**
 - ❖ Demonstrate future state Workday functionality for WA state business processes to increase agency knowledge to continue system remediation efforts.
 - ❖ Answer specific agency questions about how Future To Be processes and Workday will impact business operations.
 - ❖ Provide deep dives into future state to-be business processes.
- ▶ **START** developing a validation plan of the current configuration
- ▶ **CONTINUE** focus on resolving open design issues
- ▶ **STOP** End to End (E2E) and User Experience Review (UER) activities as testing strategy is refined and socialization plan is implemented

Q and A

John Anderson



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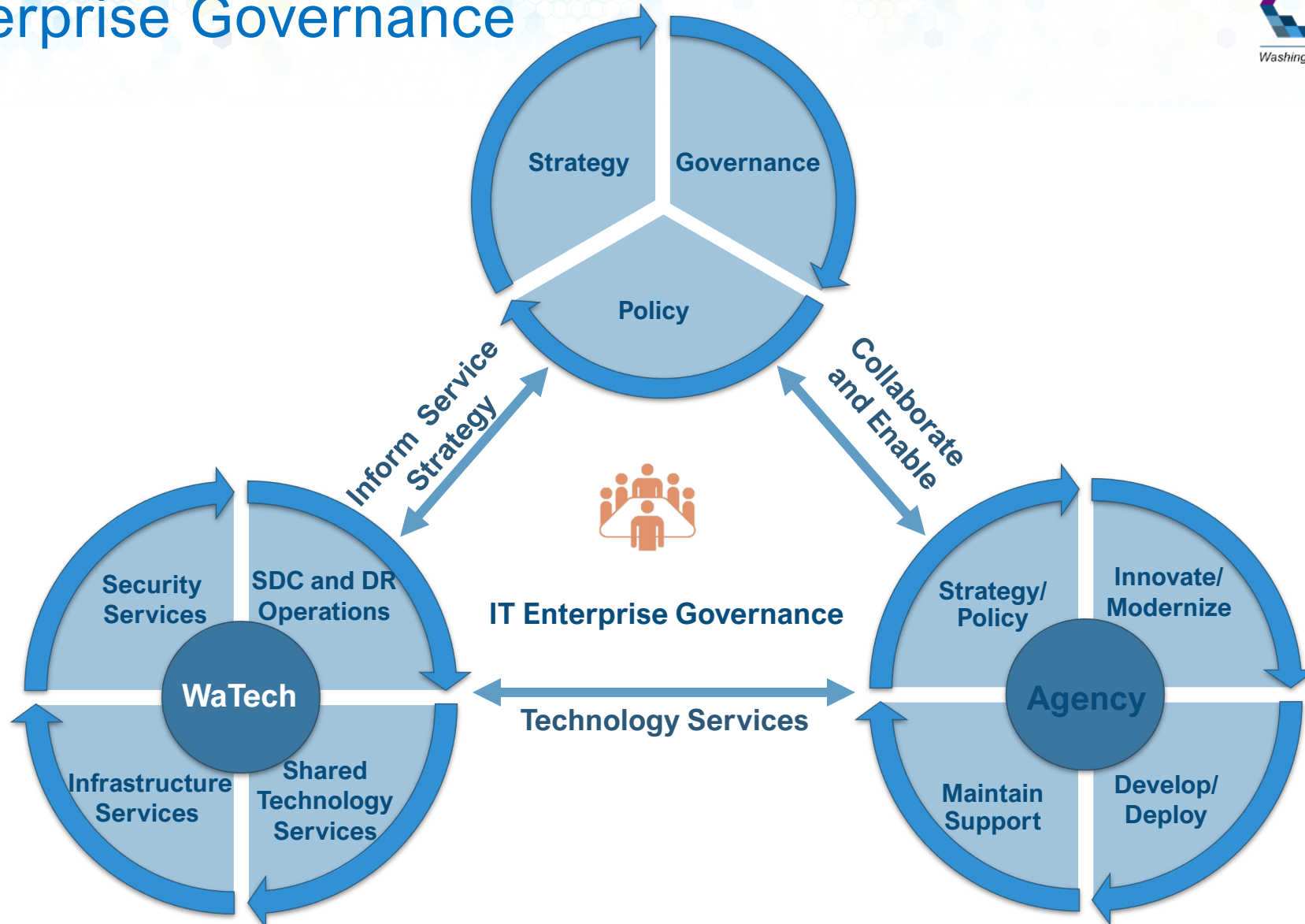


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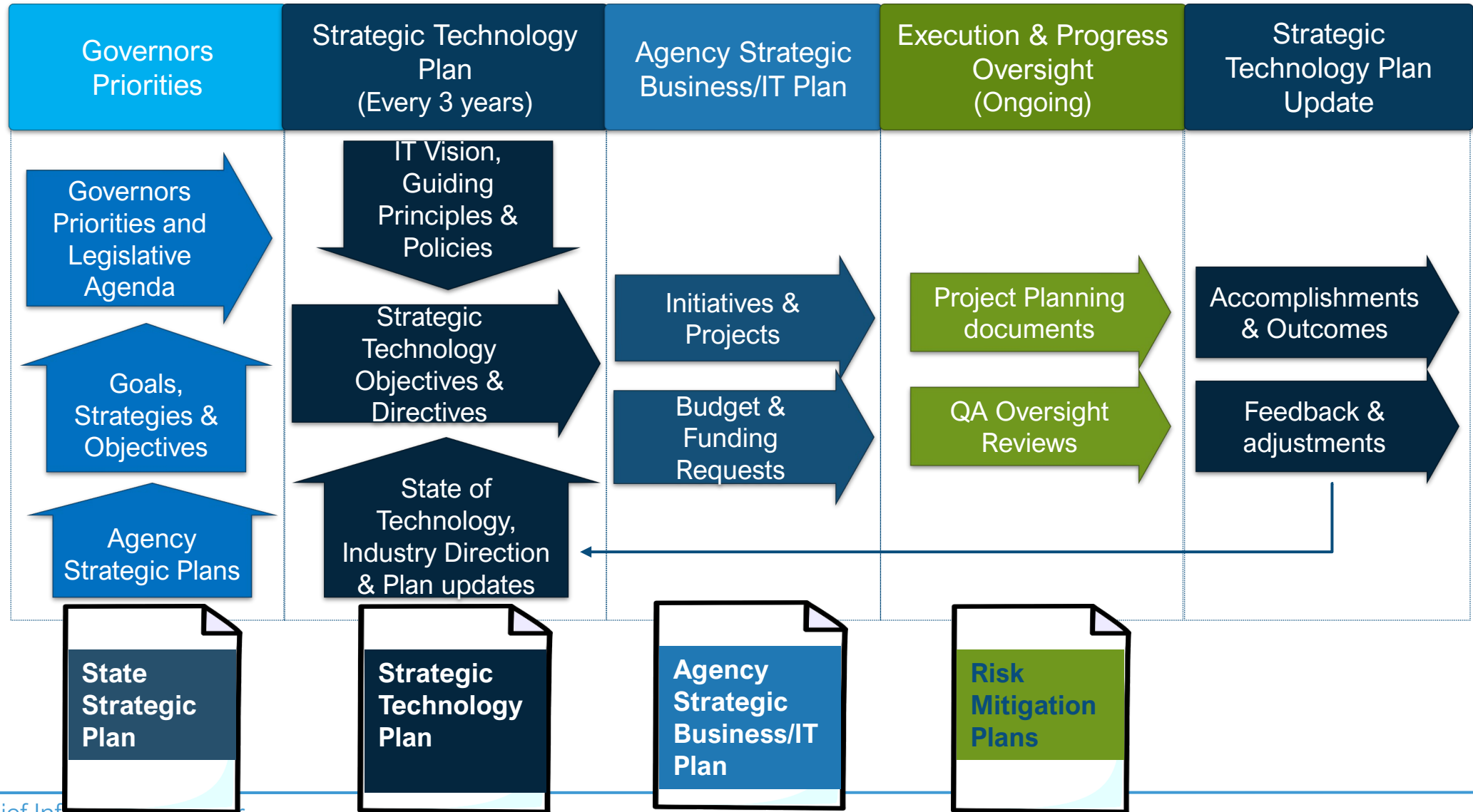
State of Washington Enterprise IT Governance Proposal

Technology Services Board Portfolio/Policy Subcommittee Meeting
February 10, 2022

Federated Information Technology Structure Requires Strong Enterprise Governance



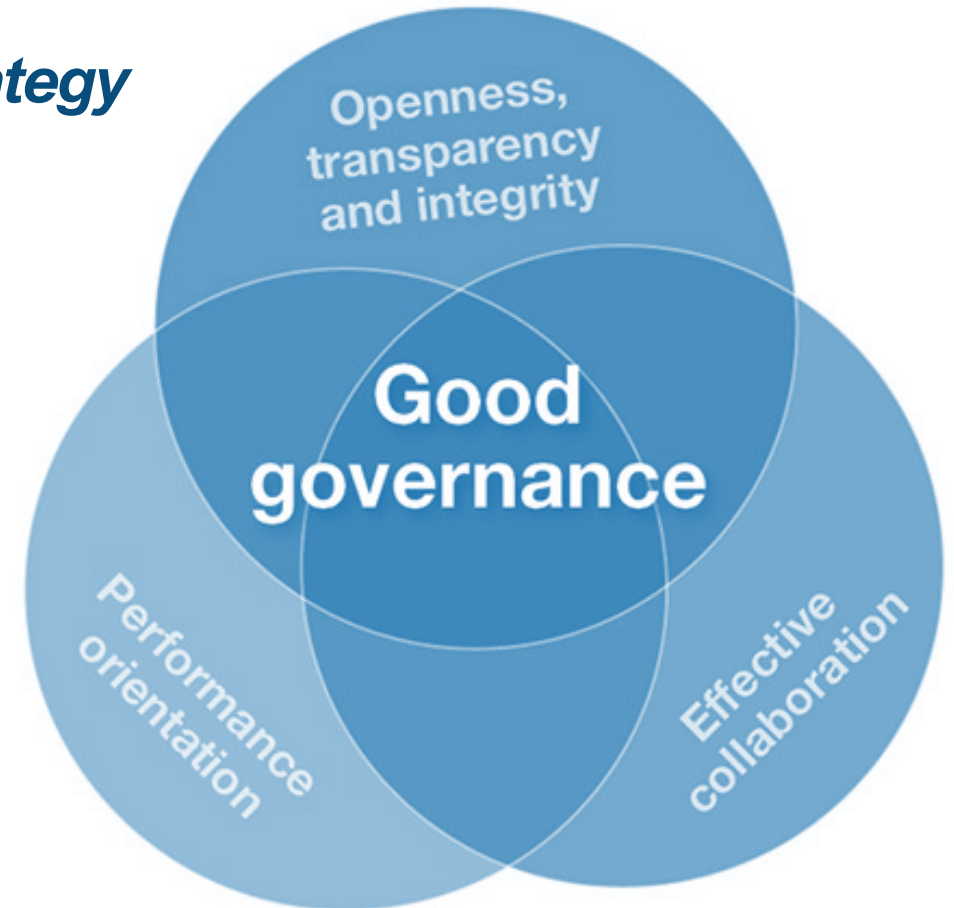
IT Enterprise Governance Informs and Enables Strategy



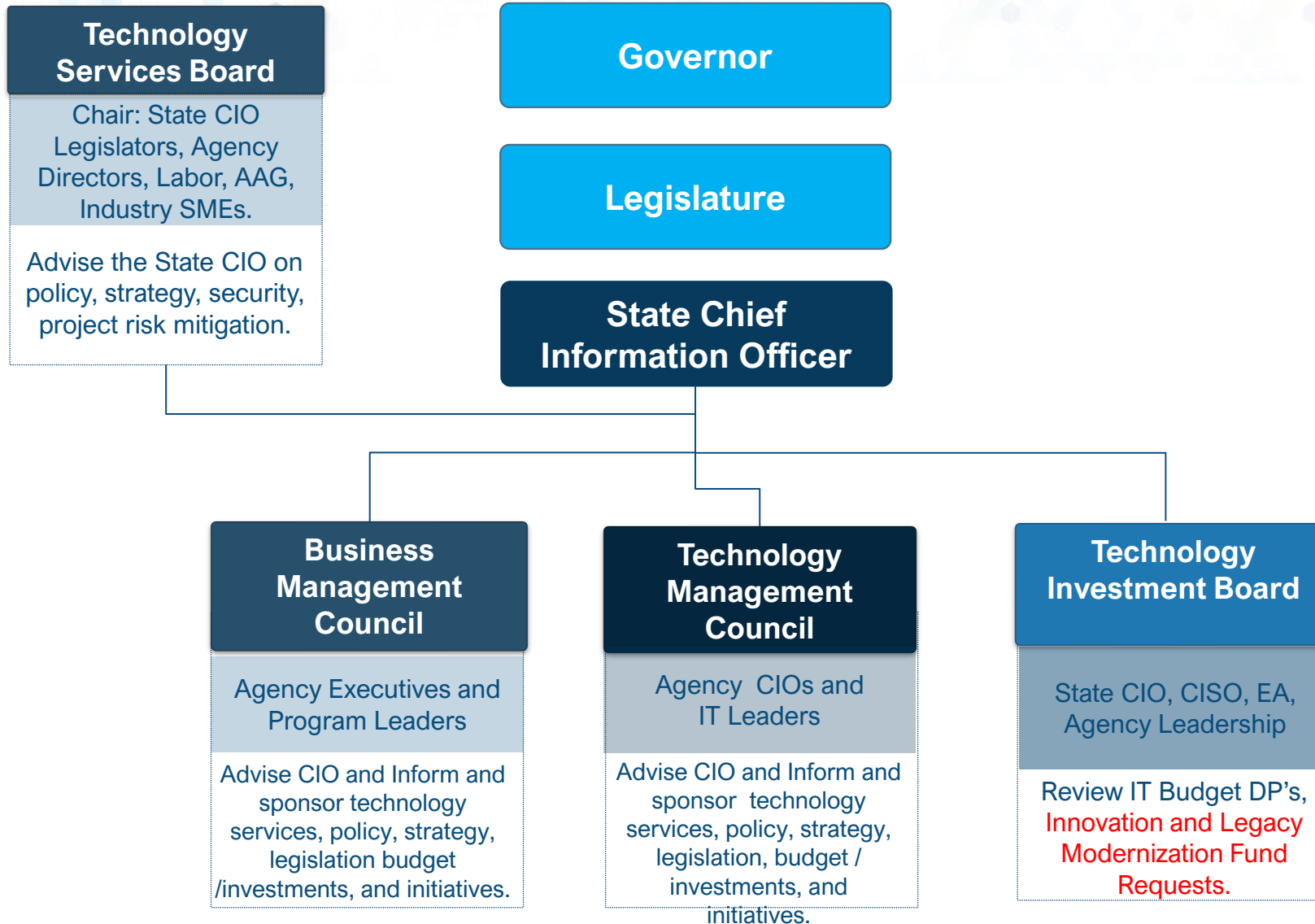
IT Enterprise Governance Principles

Enterprise IT Governance Shall:

- ▶ Influence agency, enterprise IT, and service **Strategy**
- ▶ Promote a culture of **Innovation**
- ▶ Establish **Information Sharing** opportunities
- ▶ Be **Inclusive** across the enterprise
- ▶ Be **Accountable** to agreed charter conditions
- ▶ Be **Transparent** in decision making approach
- ▶ Be **Fiscally responsible**
- ▶ Have **Bias for Action**
- ▶ Provide **Direction and Guidance**
- ▶ Enable **Service Excellence**



IT Enterprise Governance Model



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IT Enterprise Governance Committee Structure



Business Management Council

Agency Executives and Program Leaders

Inform and sponsor technology services, policy, strategy, investments, and initiatives.

Technology Management Council

Agency CIOs and IT Leaders

Inform and sponsor technology services, policy, strategy, investments, and initiatives.



Information Security

Chief Information Security Officer Agency CISO's

Advise CISO and inform security policy, procedures, strategy, architecture, legislation, contracts, initiatives.

Information Management Committee

State Chief Data Officer and Agency Data Officers, Data Architects and Data Stewards

Advise State CDO and inform data policy, strategy, architecture, legislation, contracts, and initiatives.

Enterprise Architecture Committee

State Chief Enterprise Architect, Agency Enterprise Architects and Architect Leadership

Advise the State Chief Enterprise Architect and inform business, technology, and data architecture policy, strategy, legislation, and initiatives

Initiative/Service Focused Committees

Department CIOs, Deputy CIOs, Department IT Leaders

Advise the Business Management Council and Technology Management Council on key strategic technology initiatives.

Public Comment

